AMY J. PATTILLO, Patent Attorney P.O. Box 161327 - AUSTIN, TEXAS 78716 vox 512-402-9820 fax 512-306-0417

RECEIVED CENTRAL FAX CENTER

DATE: 1/31/2005 JAN 3 1 2005 Number of Pages to Follow (including cover sheet) 3 United States Patent Office SEND TO: Marie C. Ubiles Examiner: 2642 ____ **Group Art Unit:** 703-305-0684 Tel No: 703-872-9306 Fax #: Amy J. Pattillo FROM: 512-402-9820 Tel No: THIS MESSAGE IS INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY TO WHICH IT IS ADDRESSED, AND MAY CONTAIN INFORMATION THAT IS PRIVILEGED, CONFIDENTIAL AND EXEMPT FROM DISCLOSURE UNDER APPLICABLE LAW. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT, OR THE EMPLOYEE OR AGENT RESPONSIBLE FOR DELIVERING THE MESSAGE TO THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY DISSEMINATION, DISTRIBUTION OR COPYING OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE NOTIFY US IMMEDIATELY BY TELEPHONE AND RETURN THE ORIGINAL MESSAGE TO US AT THE ADDRESS ABOVE VIA THE U.S. POSTAL SERVICE. THANK YOU. Docket No. <u>AUS92001825US1</u> Serial No. <u>10/015,266</u> Atty: <u>AJP</u> Applicant: BROWN ET AL____ X Certificate of Facsimile X Transmittal Letter Notice of Appeal Amendment X Supplemental Appeal Brief Amendment AF ____ Reply Brief ____ Ext. of Time ____ Change of Address ___ IDS Statement Other _____ Deposit Acct. No. 09-0447 Fees: Amendment _____Notice of Appeal _____ Appeal Brief _____ Other ____

Serial No. 10/015,266 Atty Docket No. AUS920010825US1

JAN 3 1 2005

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE BOARD OF PATENT APPEALS AND INTERFERENCES

In re application of Marie C. Ubiles Michael Wayne Brown, et al. : Group Art Unit: 2642 Serial No.: 10/015,266

Filed: 12/12/2001

: IBM Corporation (AP) Title: HOLD QUEUE WAIT : c/o Amy J. Pattillo **ESTIMATES** : P.O. Box 161327

Atty Docket: AUS920010825US1

: Austin, Texas 78716

Certificate of Facsimile Transmission

I hereby certify that this correspondence is being transmitted via facsimile to the United States Patent Office at facsimile number 703-872-9306 on January 31, 2005.

Amy Pattillo

1/31/2005

SUPPLEMENTAL APPEAL BRIEF

Mail Stop Appeal Briefs - Patents Commissioner of Patents P.O. Box 1450 Alexandria, VA 22313-1450

This supplemental appeal brief is submitted to supplement the response to part III, Status of Claims. In particular, Applicants supplement part III, Status of Claims as indicated by the underlined "claims 6, 19, and 27 are cancelled."

III. Status of Claims

Claims 1-5, 7-18, 20-26, 28-30, and 34-45 are finally rejected and are being appealed; claims 31-33 are allowed; claims 6, 19, and 27 are cancelled. In particular, claims 1-5, 7-18, 20-26, 28-30, and 34-45 stand finally rejected as noted by the Examiner in the Examiner's Action dated August 27, 2004 and the Examiner's Advisory Action dated November 24, 2004. These rejected claims which form the basis of this appeal are reproduced in the attached Appendix.

Serial No. 10/015,266 Atty Docket No. AUS920010825US1

on 1/3-1/2005

No additional filing fee is believed to be necessary; however, in the event that any additional fee is required, please charge it to IBM Corporation Deposit Account No. 09-0447.

Respectfully submitted,

Amy J. Pattillo

Attorney for Applicants

Reg. No 46,983

P.O. Box 161327

Austin, Texas 78716

vox (512) 402-9820

fax (512) 306-0417